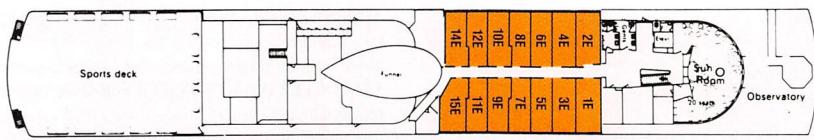
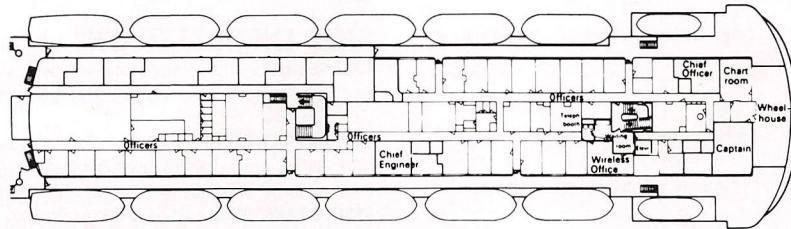


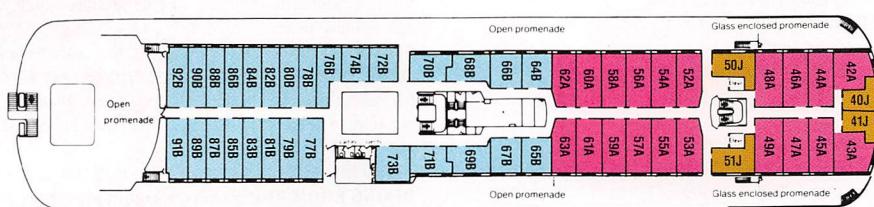
SUN DECK



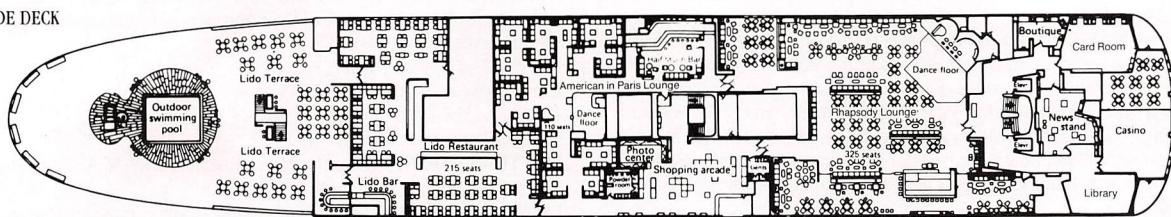
BRIDGE DECK



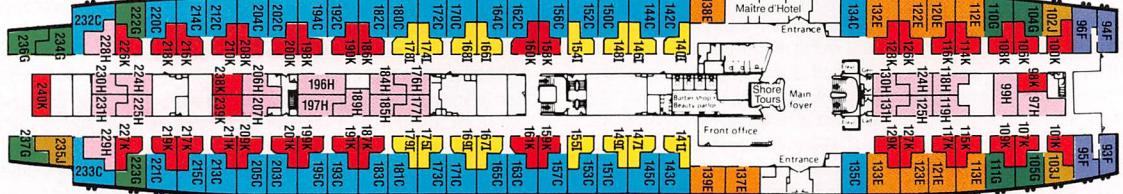
UPPER PROMENADE DECK



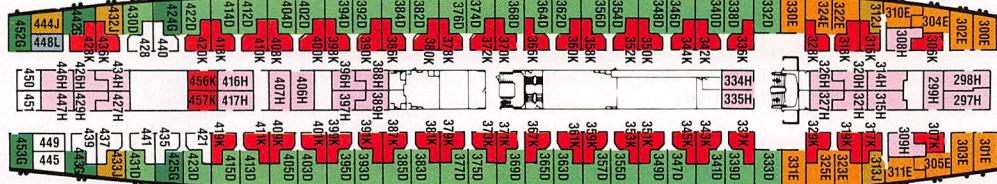
PROMENADE DECK



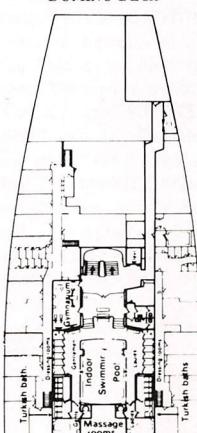
MAIN DECK



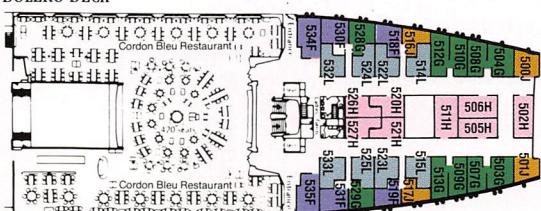
ALLEGRO DECK



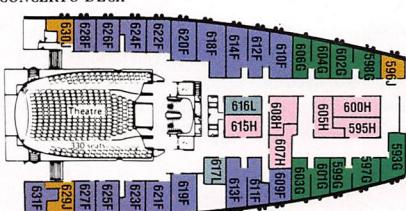
DOMINO DECK



BOLERO DECK



CONCERTO DECK



Note: Staterooms are identified with numbers and letters. The letter following each stateroom designates the cruise fare category and room type.

# GENERAL INFORMATION

## TOUR INFORMATION

### INDEPENDENT TOUR PRICES include:

1. All transportation as indicated in itineraries
2. Hotel accommodations (share basis).
3. Tips for baggage handling at hotels.
4. Sightseeing as indicated in itineraries.
5. Westours' driver-guides.
6. Transfer of passengers and baggage at all points during the tour except Seattle and Vancouver airports.
7. Planning and tour operation charges.

### TOUR PRICES DO NOT include:

Tips for Westours escorts are not included but recommended on a personal and voluntary basis.

Tips for drivers, hotel and ship personnel and waiters are not included except on escorted tours.

Meals are not included except as indicated on escorted tours.

Porterage and tips are not included at the Seattle and Vancouver airports.

Transfers are not included in Seattle or Vancouver unless specified.

### ESCORTED TOUR PRICES ALSO include:

A Westours escort throughout the tour and cruise.

Meals, sightseeing, and events as indicated in itineraries.

Meal tips with included meals.

Tips to drivers.

Tips to room stewards, dining room stewards, and busboys.

**CRUISE SHIP ACCOMMODATIONS** Tour prices are based on Rotterdam category "H" (inside upper/lower beds, shower, and toilet), Tropicale category "J" or "I" (inside two lower beds, shower, and toilet), Nieuw Amsterdam category "I" (inside two lower beds, shower, and toilet), Rhapsody category "L" or "K" (inside upper/lower beds, shower, and toilet). A large variety of superior staterooms are available at supplementary cost. (See pages 84, 86, 88 and 90.)

**HOTELS** The best available hotels are used throughout each tour. See page 10 for complete list. Westours reserves the right to substitute hotels of similar category to those listed. Single rooms, at a supplementary charge, may be requested at most points. Single rooms cannot be guaranteed at Denali Park, Dawson City, Valdez, Kotzebue, Nome, Prudhoe Bay or Point Barrow. If a single room is not available on arrival, an appropriate refund will be made. Single rooms cannot be confirmed at Katmai, Glacier Bay or on Pribilof Island Tours. Triple rooms, when available, may contain either two beds and a rollaway or one double bed and one single bed.

**BAGGAGE** Tour passengers are limited to two pieces of checked baggage and one overnight or flight bag which must remain in the care of its owner at all times. Although every care will be taken by our representatives to ensure protection of your baggage, Westours cannot accept responsibility for loss or damage to baggage or belongings, unless the passenger is covered under Westours "Cancellation Waiver Fee and Baggage Insurance Policy."

**IMMIGRATION** United States and Canadian citizens do not require passports, but must carry some identification such as a birth certificate, naturalization papers, passport or other approved supporting documents (a Social Security card, driver's license or voters registration card is not sufficient). Non-citizens must have a valid passport and necessary visas. If you have been admitted into the United States for permanent residence you require neither passports nor re-entry permits but must have your alien registration card (1-151) with you. Passengers who have been admitted to Canada as "Landed Immigrants" must have with them evidence to support this status.

**EXTRA COST PROVISION** At tour destinations, weather may adversely affect flights. If, due to weather or other uncontrollable reasons, you are required to spend an additional night, you will be responsible for your own hotel and meal costs. Neither the tour operator nor the airline will assume such additional expense.

**MOTORCOACHES** On the Westours motorcoach routes, your driver will act as a guide. He/she will also arrange the rotation of seating during the trip... seats are not reserved. There is a "no smoking" policy aboard the motorcoaches. Picture, lunch, coffee and rest stops are frequent and allow time for smoking.

**REFUNDS** No refunds can be made on unused sightseeing tours or transfers when voluntarily cancelled. All refunds will be made through the booking agent for the value of unused features less any cancellation, transportation, or hotel tariff penalties.

**DENALI (FORMERLY McKINLEY) PARK SIGHTSEEING** Weather at Denali Park may, at times, restrict the length of sightseeing tours. In this event, a refund will be made for the unused portion of tour.

**WESTOURS STAFF** Westours has a large permanent staff of experienced people throughout Alaska and the Yukon and on the cruise ships to serve our visitors. This includes meeting and assisting passengers to and from hotels, handling baggage and sightseeing arrangements. On highway excursions a Westours driver-guide will be with you throughout. With the exception of those specifically designated escorted tours, Westours tours are independent, non-escorted tours.

**AIRLINE CONNECTIONS** For arrivals and departures in Vancouver it is recommended that a minimum of three hours be allowed to insure adequate time for: transfer between airport and dock, customs inspections and airport security checks.

**VANCOUVER ONLY TRANSFER SERVICE** A complimentary transfer service will be provided from the airport to the ship and from the ship to the airport in Vancouver on sailing days only. This service will operate only on Thursdays, Saturdays and Sundays between the hours of 10:30 A.M. and 4:30 P.M.; on Tuesdays for the Rhapsody between the hours of 10:30 A.M. and 2:30 P.M.

## SHIP INFORMATION

**CRUISE FARES** Fares include accommodations, all meals and entertainment on board. Gratuities, shore excursions, laundry, port taxes and alcoholic beverages are not included in the cruise fares.

**CHILDREN'S CRUISE FARES** For children sharing a cabin with two adults' fares, the triple rate will apply. Children under three years of age in the same cabin with two adult fares will be free. Westours Fly Cruise and Tour program does not apply to children.

**SINGLE FARES** When a single rate is not specified, 150% of the applicable cruise fare is required for single occupancy of two-berth rooms.

**UPGRADE POLICY** Westours reserves the right to upgrade a passenger's cabin to a superior cabin at no additional cost to the cruise or tour passengers at any time up to the date of embarkation.

**EMBARKATION** Tropicale, Rotterdam, Nieuw Amsterdam, and Rhapsody will sail from the Ballantyne Pier at the foot of Heatley Street, Vancouver, B.C. Embarkation from the waiting room and baggage checking area commences at 2:30 P.M. Passengers are requested to be on board at least one half hour before sailing times which are:

5:00 P.M. for the Rhapsody

7:00 P.M. for the Rotterdam, Nieuw Amsterdam, and Tropicale.

**DINING ROOM RESERVATIONS** Forms will be supplied with cruise tickets and tour documents for passengers to request special seating arrangements in the dining room aboard cruise ships. Requests will be accepted on this form only and will be honored *subject to availability*. When no specific seating requests have been made, the maitre d' hotel will make table assignments after embarkation. Normal meal hours in the dining room aboard ship are generally as follows:

Breakfast 7:30-9:00 Open Sitting

Lunch 12:00 First Sitting-1:30 Main Sitting

Dinner 5:45 First Sitting-7:45 Main Sitting

Meal times are subject to adjustment

**ELECTRIC CURRENT** Current aboard the cruise ships is 110 AC. There are ample outlets for electric razors, hairdryers, irons, etc.

**LAUNDRY & PRESSING** Laundry and pressing facilities are available on board.

**MEDICAL SERVICES** A qualified physician is in attendance on all cruises. Professional services in the dispensary are available at reasonable cost. Passengers requiring special medications are advised to bring them along in their hand carry luggage. The company must be informed at the time of booking and approve of any special medical assistance and/or apparatus required.

**PETS** Animals or pets are not allowed on board ship.

**PHYSICAL DISABILITY** Any physical disability requiring special attention or treatment must be advised to the company when the reservation is requested. Passage may be refused anyone whose state of health or physical condition may constitute a danger to himself or another passenger.

**DIETS** If you require Kosher, salt-free or any other special dietary meals they should be arranged through your travel agent at the time of booking (at least two weeks prior to sailing). Please reconfirm this request with the maitre d' after embarkation.

**PERSONAL FUNDS** Aboard the Rhapsody and the Tropicale passengers should carry their personal funds in the form of cash and travelers' checks (which can be cashed at the Purser's office on board). Personal checks will not be cashed or accepted as payment on board. The lounge bars and wine stewards accept only cash. Credit cards are not accepted on board except in the shopping arcade, where American Express, VISA, and MasterCard are honored for the Rhapsody and VISA and MasterCard for the Tropicale. American Express, VISA and MasterCard are accepted in the Shore Excursions Office.

Holland America Cruises has created a "no cash" system on board the Rotterdam and Nieuw Amsterdam enabling you to sign vouchers for purchases (except in the gift shop, boutique, and Shore Excursions Office). The vouchers will be charged to your shipboard account and billed to you at the end of the voyage. At the end of the cruise, you'll receive an itemized bill which you may settle with your choice of personal check, traveller's check, American Express, Visa or MasterCard.

**SHORE EXCURSIONS** These can be purchased aboard ship. Carnival Cruise Lines, Holland America Cruises, and Paquet Cruises, Inc. will not be liable for failure to perform such shore excursions nor for injury, damage, or loss of whatever nature arising therefrom or connected therewith.